

There is a serious and sustained threat from terrorism to the UK and UK interests overseas. As recent attacks have showed, attacks may be mounted without warning and can be devastating.

We at Chase Services Group have a duty to protect our staff and help our customers protect their staff. As members of the different communities, we each have a duty to protect the general public and support the relevant emergency services agencies, counter terror agencies and other organisations whose principle aims are to protect our the UK and interests it's overseas from terrorism. And of course, our family and loved ones for whom we all have a lifetime duty of care.

To make a difference, Chase Services Group sets out the following principles that will form the basis of our Counter Terrorism Policy. These 4 principles are:

Communication and Awareness – Chase Services Group will regularly communicate information around counter terrorism, both for increasing awareness on the subject and for updating our staff, customers and other interested parties on matters that might affect their welfare and safety. We will utilise Connect to send out regular bulletins and to encourage discussion and interaction within the Chase Services Group family.

Collaboration and Partnerships – Chase Services Group has nominated a management representative for counter terrorism. The role has been created to increase our knowledge in counter terrorism and to support our customers and their staff through collaboration with the emergency services, national agencies, business forums and industry bodies to help deliver initiatives to support our national aims. Where appropriate, we will work with our suppliers to deliver initiatives. Partnership working is key Chase Services Group achieving its intended outcomes and from time to time, internal focus groups may be established within Chase Services Group to deliver particular Counter Terror initiatives.

Training and Understanding - Chase Services Group has been recognised as an official partner of the National Counter Terror Office in delivering Project Griffin training to our staff. Project Griffin is a modular based training initiative to support our national aims for counter terrorism. Chase Services Group will roll out the training for our staff in a planned and structured manner. Other counter terror training will be delivered as and when appropriate by the Counter Terrorism Management Representative.

Reporting Suspicious Behaviour – Chase Services Group will train our staff in protocols for the reporting of suspicious behaviour. Chase Services Group understands that suspicious behaviour is not just an external issue in a particular crowded space, but could occur internally through our staff, through the customer's staff or through our supply chain. Chase Services Group will ensure that reporting is completely confidential, anonymous if desired and with due regard to existing policies. Staff will be given the relevant tools, contacts, and information to enable them to effectively report suspicious behaviour, if it occurs.

Chase Services Group believe that by implementing this policy we can make a difference by enabling our staff and those affected by our activities to have a better understanding and awareness of terrorism and the catastrophic outcomes it brings to all communities.

Signed: 

Managing Director

Date: 01/09/2025