

Chase Services Group Ltd is committed to high levels of quality in all areas of our business operations through the company's core values of professionalism, performance, and protection. We achieve this by maintaining an understanding of our clients' requirements and meeting them consistently and efficiently at all times. We look to continuously improve in all areas of the business. Our commitment to quality is underpinned by implementing a quality management system that meets the requirements of ISO 9001:2015.

The Quality Management System has been developed to support Chase Services Group in achieving its strategic direct and through understanding our organizational context. We adopt a process approach to business and understand the risks and opportunities associated with our operations.

The Quality Management System is reviewed at regular intervals at management review meetings for its continued suitability to our business. All employees of Chase Services Group Ltd understand the quality management system's processes and objectives and how their role impacts the continued success of our business.

Chase Services Group Ltd identifies objectives that assist in the continual improvement of our business. Our objectives are reviewed on a regular basis.

Signed: 

**Date:** 02/09/2024

**Managing Director**