

# CORPORATE AND SOCIAL RESPONSIBILITY POLICY

Chase Services Group is aware of our responsibilities both to ourselves and to others, acknowledging how we may impact upon the communities and the environment in which we operate.

Our core values encapsulate our business philosophy. We conduct our business ethically, with integrity and with a true passion for the business, our employees and wider community. Trust, honesty and integrity are paramount to our organisation.

In turn these core values are cascaded into our approach to Corporate & Social Responsibility, reflecting a commitment to encourage people to combine ambition with community objectives and environmental awareness.

Chase Services Group supports Corporate Social Responsibility as follows:

- We always aim to conduct business in a socially responsible and ethical manner.
- The environment as well as the safety of people enjoys our highest priority.
- Our company fully supports existing human rights.
- We are keen to support and interact with the communities in which we work.
- Protection of the public is paramount.

Chase Services Group guarantees that all issues concerning Corporate Social Responsibility are reflected in our day-to-day business activities and administrative matters. Furthermore, it is ensured that all issues regarding Corporate Social Responsibility are in line with Chase Services Group stakeholders' interests. Chase Services Group commits itself to being recognised as an organisation understanding and protecting Corporate Social Responsibility and believes that in doing so considerable value will be added.

This policy rests on the subsequent fields, which reflect existing and emerging standards of Corporate Social Responsibility:

### **Business Ethics and Transparency**

Chase Services Group is dedicated to maintaining high standards of integrity and corporate governance practices to enable us to deliver excellence in our operations, and to advance confidence in our systems.

Chase Services Group will carry out its business in an honest and ethical way.

Chase Services Group identifies the importance of protecting all its assets, be it financial, physical, bodily, environmental or social.

### Environmental Health & Safety

Chase Services Group is dedicated to protecting the health and safety of all people who come in to contact with our services, this includes employees, contractors, and the public. We will not compromise the health & safety of any person but will ensure a safe and healthy workplace. Chase Services Group will strive to advance responsible environmental practices and continue to improve.

All Chase Services Group employees are responsible for helping to work in a safe workplace and for operating in an environmentally accountable manner.

### Protection of the Public



We are committed to ensuring where we can, the safety and protection of the public. All of our staff are advised on how best to protect the public in their day-to-day duties. This includes specifically the protection of groups that may be considered disadvantaged by others and both vulnerable adults and children. Our staff are requested and reminded to always use their observation skills in order that they may identify any issues at an early stage.

## Human Rights

Chase Services Group will work to promote, protect, and respect human rights. Chase Services Group will not tolerate abuse of human rights neither will Chase Services Group engage in any activity that encourages the abuse of human rights. Chase Services Group will always attempt to demonstrate respect for human rights in all associations it encounters, build trust, and have respect for cultures, customs, individuals, and groups.

### Employee Relations

Whilst respecting the Laws of the United Kingdom, Chase Services Group will exercise fair working practices. Chase Services Group will make sure that all employees are treated equally and fairly, and consideration will be taken for their aspirations and achievements in the workplace.

All people meeting Chase Services Group will be treated equally irrespective of race, colour, religion, gender, sexual orientation, physical disability or any other grounds that might be construed as grounds for discrimination, including harassment and intimidation.

### Community Investment

Chase Services Group will aim to develop beneficial relationships with communities and wherever Chase Services Group operates, we will endeavour to provide employment and economic opportunities in the community.

Signed:

Date: 02/09/2024

Managing Director